

WYCOMBE  
HEIGHTS  
*Events • Golf • Family*

## **DRIVING RANGE FAQ's**

### **How do I maintain social distance on the driving range?**

You will be met on arrival when clear instruction will be provided on how to safely use our driving range. We have put in place an organised system to ensure you are directed to a numbered range bay. The walkway at the back of the range has regular passing points allowing you to keep your distance should a fellow customer be walking in the opposite direction.

The range bay you will play from is solely for you.

### **Do I need to book in advance?**

No, please turn up as bays are single use only and on a first come, first serve basis. If no bays are available, you will be asked to wait in a social distanced queue immediately outside the range.

### **Can I play with members of my household?**

Each bay is reserved for single use. If you arrive with members of your own household, each of you will require a bay in order for the walkway behind each bay maintains a 2 metre passing space.

### **How do I pay?**

If you are topping up a range card, please do so at the Pro Shop. If you are only purchasing a basket of balls please use the debit card reader attached to the ball dispensing machine. Please note, we are not accepting any cash payments.

### **What cleaning and hygiene processes do you have in place?**

On arrival, a sanitised basket will be provided. We ask you to return your used basket to an area marked for returns. Balls retrieved from the outfield are washed and sterilised before being recycled into the ball-hopper. If your range bay is equipped with a screen, procedures are in place to clean screens between users.