



TERMS AND CONDITIONS – GREEN FEE BOOKING

The following terms and conditions apply to all BGL Golf venues, with the exception of Hoebridge Golf Centre and Burhill Golf Club.

Booking

Green fee bookings can be taken by telephone or online. Booking windows are as follows;

	By Phone	Online
Visitor	7 Days	8 Days
Player Card Holder	8 Days	9 Days
Member	14 Days	15 Days

A player may only book one tee time for any given day.

2-ball bookings may be paired up with other players, subject to availability.

Group bookings of 8 players or more must be booked through the sales office at the venue.

Online Bookings

Details for all players must be entered when making the booking. Where players are Members or Player Card holders the card number or 'address code' of each player will be required. Failure to provide this information will result in the standard visitor green fee being charged.

2 Fore 1 Vouchers and concessions rates (including senior and junior rates) and other promotional rates are not applicable for bookings made online with the exception of online booking promotions as stated on the venue website.

Should an email confirmation not be received, please contact the venue to check your booking.

Payment

Visitors and Player Card Holders.

All telephone bookings made by a visitor or Player Card holder require no pre-payment. For visitors and Player Card holders booking online, full payment is required online by Debit or Credit Card at the time of booking. (Please note that American Express is not accepted.)

Members

All telephone bookings made by a member require no pre-payment. Member only online bookings require no pre-payment. Where a member books online for themselves and a visitor/Player Card holder full payment for those visitors and/or Player Card holders is required at the time of booking. The member green fee shall be paid upon arrival at the venue, where appropriate.

Please note that all payments made online are non-refundable.

On Arrival

All players that have booked online must check in at the Golf Shop at least 20 minutes before their tee time and collect one validated scorecard per player. All players should be ready to play on the 1st tee 10 minutes prior to your booked tee time. The company reserves the right to move your booking to the next available tee time if players fail to arrive on the tee in time. No refund will be offered if we are unable to provide an alternative tee time on the same day.

Please note; players without a validated scorecard may be asked to leave the course by the Course Warden.



Cancellation

Cancellations should be made by telephone to the venue. Payment for cancellations made with more than 24 hours' notice will be transferred to a future booking. Cancellations with less than 24 hours notices or 'no shows' are fully chargeable. No money transfer will be given due to adverse weather conditions unless the Centre Manager deems the course 'unplayable'. (See Course Closure.)

For members and telephone bookings – although no payment is required at the time of booking, any cancellations made with less than 24 hours' notice, or 'no shows' will be charged for in full.

Course Closure

In the event that the course is closed (deemed unplayable by the General Manager at Course Manage) on the date of the booking, any payments made for that booking will be transferred to a future booking of a similar value.

Course Etiquette

Please help to keep the courses in good condition and enable everyone to have an enjoyable round by following these common sense rules;

- Local signs and instructions must be strictly observed.
- No buggies or trolleys on the tees or greens.
- Be ready to play promptly, but not until the players in front are out of range.
- Please replace divots on tees and fairways.
- Please rake over after leaving a bunker.
- Please repair pitch marks made to greens.
- Please leave the green promptly on completion of the hole.
- Each player must have his/her own bag of clubs.
- If approached by a Course Warden on the course, you must show your validated scorecard.

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